

ECGC LTD - LIST OF OFFICERS HANDLING GRIEVANCE – SEPTEMBER 26, 2025

Sr. No.	Branch / Department	Name of Officer	Address of officers handling Grievances	Email address
1	Chairman-cum-Managing Director	Shri. Sristiraj Ambastha	ECGC Bhawan, CTS No.393, 393/1 to 45, M.V Road Andheri East, Mumbai - 400069	cmd@ecgc.in
2	Grievance Department	Shri Kumar Anshuman, General Manager	ECGC Bhawan, CTS No.393, 393/1 to 45, M.V Road Andheri East, Mumbai - 400069	Anshuman.Kumar@ecgc.in
3	WESTERN REGIONAL OFFICE	Shri Rahul, Dy. General Manager & Regional Manager	ECGC LTD, 506, Town Center 1, Marol, Andheri-Kurla Road, Andheri (E), Mumbai – 400 059	rahul@ecgc.in
4	Ahmedabad Branch	Shri Saket Kumar	1st Floor, Nagindas Chambers, Opp. Auda Office, Ashram Road, Usmanpura, Ahmedabad – 380 014	saket.kumar@ecgc.in
5	Pune Branch	Shri Papu Ranjan Sahoo	Vastu Chamber, 1st Floor, 1202/39, Shirole Road, Shivaji Nagar, P.B.No 880, Pune-411004	papu.sahoo@ecgc.in
6	Indore	Shri Vikas Kumar Patkar	408, 4th Floor, City Center, 570, M.G. Road, Indore 452001.	Vikaskumar.patkar@ecgc.in
7	Rajkot	Shri Bijendra Kumar Tripathi	ECGC LTD, 2nd floor, Nirmal Building 12, Ramakrishna Nagar, Swami Vivekanand Road, Rajkot, Gujarat 360001	Bijendrakumar.tripathi@ecgc.in
8	Vadodara	Shri Rajeev Kumar	ECGC Ltd. 504, Concord, 6th Floor, R. C. Dutt Road, Alkapuri, Vadodara Gujarat – 390 007	Rajeev.Kumar1@ecgc.in
9	Nagpur Branch	Shri Santosh Bishnoi	Lotus Plaza, Ground Floor, Office/Shop No. C & D, Opp VCA Stadium, Civil Lines, Nagpur-440001	santosh.bishnoi@ecgc.in
10	IFSC Insurance Office	Shri Peeyush Kumar Pankaj	Unit No. – 304, 3rd Floor, Signature Building, Block 13 B, Zone 1, GIFT SEZ, GIFT City, Gandhinagar - 382355	peeyushkumar.pankaj@ecgc.in
11	Surat Branch	Shri Saurabh Jain	503, 21st Century Business Centre, Next to World Trade Centre, Ring Road, Surat - 395002.	saurabh.jain@ecgc.in
12	Bandra Branch	Mrs. Rachna Baberwal	The Metropolitan, 7th Floor, Plot No. C-26/27, "E" Block, Bandra-Kurla Complex, Bandra (E) Mumbai-400051	Rachna.Baberwal@ecgc.in
13	Thane Branch	Shri C. Naulak	Kusumanjali Building, 1st Floor Gokhale Road, Naupada, Thane(West) - 400602	c.naulak@ecgc.in
14	Nariman Point Branch	Shri. Kumar Smit Saurav	Dalamal House, 2nd Fl, Plot No. 206, J B Marg, Nariman Point Mumbai - 400021	KumarSmit.Saurav@ecgc.in
15	EASTERN REGIONAL OFFICE	Shri Partha Pratim Banerjee, Dy. General Manager & Regional Manager	AC Market, 9th Floor, 1 Shakespeare Sarani, Kolkata 700071	Partha.Banerjee@ecgc.in
16	Kolkata Branch	Shri Partha Pratim Banerjee	AC Market, 9th Floor, 1 Shakespeare Sarani, Kolkata 700071	Partha.Banerjee@ecgc.in
17	Varanasi Branch	Shri Murlidhar Mahto	PCF Plaza, Commercial Complex, 3rd Floor, Unit No.1, Mint House, Nadesar, Varanasi- 221002.	Murlidhar.mahto@ecgc.in

18	Bhubaneswar Branch	Shri Pranav Kumar	3rd Floor, 611, Saheed Nagar, Bhubaneswar 751007	kumar.pranav@ecgc.in
19	Raipur Branch	Shri Kaushik Mitra	3rd Floor, Room No 14 & 15, Udyog Bhawan Parisar, Ring Road No. 1, Teli Bhandha, Raipur- 492006, Chhattisgarh	Kaushik.mitra@ecgc.in
20	Guwahati Sub Office	Shri Anand Kumar Singh	Room No. 304, 3rd Floor, Tulip Tower, Chandmari, Guwahati – 781003	anand.kumar@ecgc.in
21	SOUTHERN REGIONAL OFFICE	Mrs Sivasankari M Dy. General Manager & Regional Manager	Raheja Towers, 11th Floor., West Wing, 26, M.G. Road, Bengaluru - 560 001	sivasankari.m@ecgc.in
22	Chennai Branch	Shri Girish Kumar	3rd Floor, Overseas Towers, 756-L, Anna Salai, Chennai - 600 002	Girish.kumar@ecgc.in
23	Coimbatore Branch	Shri Asis Kumar Das	Cheran Plaza, 2nd Floor, 1090 Trichy Road, Coimbatore - 641 018	AsisKumar.Das@ecgc.in
24	Madurai Branch	Shri Subhash Kumar Jha	NVS Towers First Floor, No 69 P T Rajan Road, Chokkikulam, Opp Kendriya Vidyalaya, Madurai 625 002	Subhash.Jha@ecgc.in
25	Salem Branch	Shri E. Sivananden	Shanthi Plaza, 3rd Floor, 1/5, Brindavan Road, Fairlands, Salem 636004	Sivananden.E@ecgc.in
26	Tirupur Branch	Shri Deepu V	346/347 KRE Towers, 1st Floor, Kumaran Road, Tirupur -641601	Deepu.v@ecgc.in
27	Tuticorin Branch	Shri V Brahmaiah	209/A-1, First Floor, V E Road, Bank of Baroda Upstairs, Near Sugam Hotel, Tuticorin-628003, Tamil Nadu	brahmaiah.v@ecgc.in
28	Chennai South Branch	Mrs. Shanthini Shridhar	15, First Floor, Sarayu park, 2nd Main Road, New Colony, Chrompet, Chennai-600 044	shanthini.shridhar@ecgc.in
29	Karur Branch	Shri Vijay Paul	3rd Floor, KVR Complex, 80 Feet Road, Sengunthapuram, Karur – 639 002	Vijay.Paul@ecgc.in
30	Bangalore Branch	Shri Gaurav Tiwari	Raheja Towers, 11th Floor, East Wing, 26, M.G. Road, Bengaluru - 560 001	gaurav.tewari@ecgc.in
31	Kochi	Shri Adarsh Tripathi	HDFC House, 2nd Floor, Ravi Puram Junction, M.G. Road, Ernakulam, Kochi - 682 015	Adarsh.Tripathi@ecgc.in
32	Hyderabad Branch	Shri Amlendu Bipul Mishra	ECGC Ltd., HACA Bhavan, 2nd Floor, Opp Public Gardens, Saifabad, Hyderabad 500 004	amlendu.bipulmishra@ecgc.in
33	Visakapatnam Branch	Shri Chirantan Dutta	1st Floor, New Investment Building, LIC Annex Building, Thikkana Road, Visakhapatnam-530004	chirantan.datta@ecgc.in
34	Guntur Branch	Shri Sirsendu Mukherjee	Krishna Plaza, 2nd Floor, 26-21-22, G T Road, Nagaram Palame, Guntur-522 004	sirsendu.mukherjee@ecgc.in
35	Kollam Branch	Shri G A E Moorthy	Near Seventh Day Church, Residency Road, Kadappakada, Kollam – 691 008	ga.moorthy@ecgc.in
36	Mangalore Branch	Shri Vikash Kumar Prasad	1st floor, Essel Tower, Bunts Hostel Circle, Mangalore - 575003	vikashkumar.prasad@ecgc.in

37	NORTHERN REGIONAL OFFICE	Shri Amit Kumar, Dy. General Manager & Regional Manager	Block 3, Plate A, 4th Floor, NBCC Commercial Complex, East Kidwai Nagar, New Delhi- 110 023	amit.Kumar@ecgc.in
38	New Delhi Branch	Ms. Aarti Pandey	NBCC Place, South Tower, 4th Floor, Pragati Vihar, Bhishma Pitamah Marg, New Delhi - 110 003	aarti.pandey@ecgc.in
39	West Delhi Branch	Mrs. Renuka Sanjay Aghav	305-306, 3rd Floor, KLJ Tower (North), Netaji Subhash Place, Pitampura, New Delhi 110034	Renuka.Aghav@ecgc.in
40	Gurugram Branch	Mrs. Smita Kayal	Plot No. 470, Upper Ground Floor, Phase-V, Udyog Vihar, Gurugram-122016	Smita.Kayal@ecgc.in
41	Ludhiana Branch	Shri Santosh Kumar	92, Suryakiran Complex, 2nd Floor, The Mall Road, P.O. Box No. 281, Ludhiana - 141 001	Santosh.Kumar@ecgc.in
42	Kanpur Branch	Shri Shahid Ahmed	14/147, Sky Lark, 3rd Floor, Chunniganj , P.O. Box No. 116, Kanpur - 208001.	Shahid.Ahmad@ecgc.in
43	Moradabad Branch	Shri Sandip Vyas	Pundit Shankar Dutt Sharma Marg, Civil Lines, Moradabad - 244 001	Sandip.vyas@ecgc.in
44	Jalandhar Branch	Shri Hitendra Kumar	Office No.1, Ground Floor, Midland Financial Centre, Adjoining ICICI Bank, 21-22 G.T. Road, Jalandhar, Punjab-144 001	Hitendra.Kumar@ecgc.in
45	Jaipur Branch	Shri Swadesh Deepak	2nd Floor, Anand Bhavan, Sansar Chandra Road, Jaipur- 302 001	Swadesh.Deepak@ecgc.in
46	Faridabad Branch	Shri Prasanta Kumar Padhi	S.C.O -149, 2nd Floor, Sector-21C, Faridabad -121001, Haryana	prasanta.padhi@ecgc.in
47	Agra Branch	Shri Roshan I Dharne	4/S-109/S-211, 2nd Floor, Corporate Park, Behind Ashok Cosmos Mall, Sanjay Place, Agra-282 002 (U.P.)	Roshan.Dharne@ecgc.in
48	Panipat Branch	Shri Dhananjay Kumar Jha	Malik Plaza, 1st Floor, G.T.Road, Panipat	Dhananjay.Jha@ecgc.in
49	Noida Branch	Shri Aditya Mohan Kaushik	1121, 11th Floor, World Trade Tower (WTT), C-1, Sector 16, Noida, UP - 201 301	Aditya.Kaushik@ecgc.in
50	Chandigarh Branch	Shri Joydeep Das	Godrej Eternia, 1st Floor, W1-I, Tower-A, Industrial Area Ph-1, Chandigarh-160002	Joydeep.Das@ecgc.in
51	Jodhpur Branch	Shri Ravi Dubey	178 "Narayanam" Second Floor, Upper Chopasani Road Near Bombay, Motor Circle, Jodhpur-342 003	Ravi.Dubey@ecgc.in
52	Srinagar Branch	Shri Rahul Sharma	2nd Floor, J K Bank Building, Near Safina Plaza, Hari Singh High Street, Srinagar - 190001, Jammu & Kashmir.	rahul.sharma@ecgc.in